

CREDIT REPAIR SHIELD, LLC



“To Restore and Protect”

SAMPLE CREDIT REPAIR SCRIPT FOR OUTBOUND CALLS

Hello is _____ there? Hi _____, my name is _____ .

I am calling because you were referred to me by _____. I work for a company called Credit Repair Shield.

My company works with people who have been recently denied a loan or credit card or who are paying less then favorable interest rates on their current debt. Our company wants to make sure you will no longer be taken advantage of by credit companies with high interest rates and fees.

(CLEINT FIRST NAME) have you recently been denied a loan or credit card?

Is it fair to say that you are paying high interest rates on some of your debt or mortgages?

How would you rate your credit?

Let’s talk about your situation a little more:

What type of credit do you currently have? (LET CLIENT SPEAK)

How are your payment histories on this credit? (LET CLIENT SPEAK)

Have you now or in the past, have any major derogatories, such as (BK, FORECLOSURE, REPO, CHARGE OFFS, JUDGE MENTS OR COLLECTIONS)? (LET CLIENT SPEAK)

Is there anything particular about your credit that you would like to fix or bothers you? (WAIT FOR ANSWER)

(Client First Name)_____ I am here to help you. At Credit Repair Shield , we:

1. Identify negative items that are affecting your credit score

2. Repair these damaging items
3. Restore a healthy credit score

We accomplish these goals by using a variety of techniques to utilize state and federal laws in your favor. It is a factual statistic that 79% of all credit reports have inaccurate data reporting. There is over 2 billion pieces of data transferred between the credit bureaus and your creditors each month and it's virtually impossible for all that data to be reported accurately. We will go after all your creditors on all 3 major bureaus using the Fair Credit Reporting Act in your favor. We will dispute the three major bureaus using proven methods to help restore your credit score permanently.

We will dispute items on your credit report based on the following:

1. Allowable time frame a creditor may report data
2. The accuracy of this data
3. The verifiability of this data.

Over the past 60 days alone Credit Repair shield has been able to delete over 2800 negatively reporting items.

The first step we need to take is get you enrolled into our membership program. I understand you have had some credit issues in the past, but our program will give you a fresh start. I need you to commit to making all your payments on time (refer back to client account). We will commit to your future and we need you to give us that same commitment.

To join our membership,

There will be a \$199 set up fee which includes your first month's membership along with a free credit report and 1 month of free credit monitoring.

With your setup you will also receive the following:

1. We will assist you in obtaining a copy of your credit report and entering into a credit monitoring process.
2. We will give you a detailed analysis and review of your credit report.
3. You will be given access to our secure interactive client web portal for online access. This will allow you to view all information and data regarding your case.
4. We will enter all your credit data into our system to begin repairing your credit.
5. We will process requests to eliminate erroneous and outdated data on your credit report, which believe it or not does affect your score.

6. We will create and send specific dispute letters to all your creditors on all 3 major bureaus and effectively repair your credit score so you no longer are taken advantage of high interest rates and fees.
7. In your online client portal Credit Repair Shield will also provide assistance on budget information, credit questions, provide ongoing credit education.
8. We will also provide you with our budget planning tools kit, which includes the budget workbook, family finance planner, budget tools, budget calculator, loan repayment calculators, and compounding savings calculator.

Each month you are enrolled after the initial 30 days in our membership, it will cost only \$108.99. In the \$108.99 it does include the credit monitoring service from CREDIT KEEPER which you will receive for free for the first 30 days. Credit Repair Shield does require all of our members to enroll in credit monitoring so that you will receive a monthly credit report to accurately view our results, and make sure no other damaging factors appear on your report. The credit monitoring process is for your protection and is a instrumental part of restoring healthy credit. The credit monitoring will also give you 1 free credit report per month, which you can run online. Once I register you, I will give you all that information. (Our average enrollment to obtain desired results is between 4-6 months. It may be sooner but I would rather under promise and over deliver.) ONLY STATE IF ASKED

How would you like to pay for the membership? (Take down cc or ach information on your supplied forms.

(Client Name) welcome to Credit Repair Shield.

I am now going to email you a welcome letter which will give you the web address to our online member portal. The email will include your username and password.

Please login immediately and review our client agreement, and then you may electronically sign the agreement.

Do you have any questions with this process?

When can I call you back so we can run your credit report and analyze what is reporting?
(IF YOU CAN GET THEM TO LOGIN ON THE PHONE AND SIGN, THIS WOULD BE BEST.)

WHEN YOU CALL BACK/ THEY CALL YOU/ OR WHILE ON THE PHONE

(Clients Name) Now I am going to run your credit report through _____, and also enroll you in the credit monitoring process which is imperative.

ONCE YOU RUN THE CLIENTS REPORT, GO THROUGH THEIR CREDIT REPORT IN DETAIL

Review each creditor and all fields of their credit report. Make notes in the system so we can utilize this knowledge. Ask them if anything is not theirs, or if anything is reporting incorrectly.

Once you review their credit report you do the following:

(CLIENT NAME) Once again congratulations on becoming a Credit Repair Shield member. If you need anything please do not hesitate to call me at _____ or email me at _____. If you need any assistance you may email client support at support@creditrepairshield.com anytime.

You will start receiving information from the credit bureaus within 30-45 days. It is imperative to your success that you open all your mail and anything you receive you MUST either send to us via fax or upload into your online web portal. Please make sure to get us these documents as soon as possible so we can work on them effectively.